

# Advance your skills in 2026 with the Leading EDGE Certificate Series!

You can be a leader, regardless of your title or role. Join your colleagues and other professionals for tips and strategies designed to improve and develop the skills of extraordinary leaders. Discover the importance of communication style, the basic principles for success, time and priority management skills, and techniques for giving and receiving feedback, mastering conflict, delegating, and more.

This 12 course series, offered January–December 2026, will help you build extraordinary leadership skills. To qualify for the certificate, participants must complete a minimum of 44 hours consisting of 5 required courses AND at least 6 of 7 electives. Price per class: \$299

\*Denotes required course.



#### **ON THE COVER:** Linder's McDonalds

"I would highly recommend the Leading EDGE program. **The series helped me grow personally by boosting my confidence, managing stress, and seeing things more positively.** The learning environment was welcoming and encouraged open discussion, which enhanced my experience."

—Lupe Luna

"It [Leading EDGE] is a very interesting class because it relates to dealing with people and how to get better results when communicating with them. Now, before I have a conversation with one of my employees, I can think about the best way to talk to them according to their DiSC (communication and leadership styles)."

#### Communicating for Superior Teamwork: Managing Your Communication Style\*

Organizations must find ways to work smarter and faster, relying more on the team's knowledge, skills, teamwork, and effective communication. What is the secret to helping teams perform at their best? The Leader. Their knowledge, skills, and abilities can transform an acceptable team into an exceptional one. Using the DiSC® Classic 2.0 profile, gain a better understanding of communication styles while expanding opportunities for team building.

Online assessment must be completed one week prior to the class date.

Wed 1/21	8am-12pm	ID: 19306	Deadline: 1/6
Wed 1/28	8am-12pm	ID: 19307	Deadline: 1/13
Thu 1/29	1-5 PM	ID: 19308	Deadline: 1/14

#### **Principles of Authentic Leadership\***

Authentic leadership is a powerful force that will help shape an organization's sustained success. Learn to demonstrate the five core leadership qualities to be your best and empower your team. You will also discover the principles for communicating effectively, providing open and honest feedback, and inspiring passion and confidence within your teams.

Wed 2/18	8am-12pm	ID: 19309
Thu 2/19	1-5pm	ID: 19339
Wed 2/25	8am-12pm	ID: 19310

## Communication Excellence: Managing Performance with DiSC\*

Using the Everything DiSC Workplace profile, explore the difference between your primary communication style and your leadership style. You will take a closer look at the dynamics of teams and gain actionable insights into the leader's responsibilities for adjusting your communication delivery to meet team member needs and preferences.

Online assessment must be completed one week prior to the class start date.

Wed 3/18	8am-12pm	ID: 19311	Deadline: 3/3
Wed 3/25	8am-12pm	ID: 19312	Deadline: 3/10
Thu 3/26	1-5pm	ID: 19313	Deadline: 3/11

#### **Time Mastery Skills**

The advantages of efficient time management go beyond doing more tasks during the workday. Understand how to best resolve the daily dilemma of too much to do and not enough time to do it. Learn to address this challenge by setting properly aligned goals, establishing priorities, planning and scheduling your time, and properly handling interruptions and procrastination.

Wed 4/15	8am-12pm	ID: 19314
Wed 4/22	8am-12pm	ID: 19315
Thu 4/23	1–5pm	ID: 19316

#### **Providing Feedback That Works\***

Feedback is information provided with a genuine desire to create an opportunity for improvement. It is delivered with the intent to improve a situation or an individual's performance, skills, or behaviors. Discover how to facilitate a productive conversation formed around a mutual understanding of the issue, problem-solving, and the collaborative development of a plan of action.

Wed 5/13	8am-12pm	ID: 19317
Wed 5/20	8am-12pm	ID: 19318
Thu 5/21	1-5pm	ID: 19319

#### **Coaching: Developing Others\***

A great leader knows they need to maximize the potential of each team member to have long-term success. Coaching is a collaborative partnership designed to build the skills and competencies for that success. Discover how to help the employee gain the self-confidence necessary to take on new challenges, problem solve and make effective decisions, and act with minimal input from the leader.

Wed 6/10	8am–12pm	ID: 19320
Wed 6/17	8am-12pm	ID: 19321
Thu 6/18	1-5pm	ID: 19322

#### **Giving Recognition That Gets Results**

Drive performance and improve productivity by recognizing and reinforcing good behaviors. Learn about the impact of recognition, the barriers to successful delivery, and the steps necessary for giving recognition that *gets results!* Demonstrate how to best tailor and deliver recognition to the recipient for optimal results.

Wed 7/8	8am–12pm	ID: 19336
Wed 7/15	8am–12pm	ID: 19337
Thu 7/16	1-5pm	ID: 19338

#### Negotiating Priorities and How to Say No

In today's workplace, leaders and their teams have far too many competing priorities to manage effectively. Explore and apply a set of skills and strategies to better manage requests for your time, effectively prioritize your work, stay focused on what's important, and learn to say NO to unreasonable requests.

Wed 8/5	8am–12pm	ID: 19330
Wed 8/12	8am-12pm	ID: 19331
Thu 8/13	1-5pm	ID: 19332

#### **Delegating for Success**

Delegation is a critical connection in the process between employees, their leaders, and results. Poor delegation negatively impacts productivity and leaves employees feeling frustrated and set up for failure. Learn to delegate in a way that builds employees' self-confidence, increases respect, enhances relationships, and gets results.

Wed 9/2	8am-12pm	ID: 19333
Wed 9/9	8am-12pm	ID: 19334
Thu 9/10	1–5pm	ID: 19335

### Take Control: Reducing Email Stress and Overload

Do you feel like you could spend your entire day responding to incoming email messages and never catch up? Stop the overload of emails and learn practical tips and tricks to regain control of your email systems. Explore research-proven strategies for managing emails, minimizing interruptions, and utilizing all the tools built into your email program.

Wed 9/30 8am-12pm ID: 19323 Thu 10/8 1-5pm ID: 19324

#### **Leading Change at Every Level**

The ability to lead change has become critical in today's unpredictable workplace environment. Traditionally, CEOs have shouldered the responsibility for implementing organizational change. However, corporate cultures have streamlined, and recent research shows that change is effectively implemented when it's led by those it affects most directly. Learn how to understand and develop change leadership skills and behaviors, generate support for change efforts, and improve your ability to lead change.

Wed 10/28 8am-12pm ID: 19325 Thu 11/5 1-5pm ID: 19326

#### **Mastering Conflict**

All great and productive teams require conflict for them to grow. Teams that engage in constructive conflict know that the purpose is to produce the best solution in a short amount of time. Understand that conflict is a requirement and discover how to master conflict to bring out the positive changes it can produce.

Wed 12/2 8am-12pm ID: 19327 Wed 12/9 8am-12pm ID: 19328 Thu 12/10 1-5pm ID: 19329

### Questions and Registration

**REGISTER NOW:** parkland.edu/ceLead

CALL US: 217/351-2235

**EMAIL US:** 

communityeducation@parkland.edu



#### **MEET THE INSTRUCTOR**

A successful business owner, corporate trainer, and former military officer, **Steven Welland** is in high demand for his facilitation and consulting services. Steven inspires individuals and organizations to reach their full potential, drive themselves to their unique differences, and to operate at their optimal level of performance. He is consistently rated "excellent" as participants learn to maximize productivity, performance, profitability, and opportunity. His clients include Ameren, Carle Foundation Hospital, Christie Clinic, DuPont, NCSA-UIUC, Regency Multi-Family, and US Army CERL. Steven has been a certified master trainer and corporate trainer for Parkland for more than 20 years, providing high energy training programs in leadership, customer service, effective communication skills, quality, and team development.